

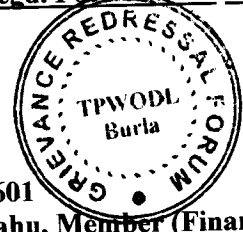
## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/SED/ (Final Order)/ 2274 (4)

Date: 31/12/24

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/779/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Basu Oram C/o-Pushpa Oram At- Nirgunipada, Po-Bareipali, Dist- Sambalpur-768006		4117-2310-0419	9861674458
3	Respondent/s	SDO(Electrical), Ainthapali,TPWODL			Division S.E.D, TPWODL, Sambalpur
4	Date of Application	08.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	08.11.2024			
9	Date of Order	31/12/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** ESO Office, Bareipali, TPWODL, Sambalpur.



**Appeared**

**For the Complainant-** Basu Oram

Represented by Pushpa Oram

**For the Respondent -** SDO(Elect.), Ainthapali, TPWODL.

**GRF Case No- BRL/779/2024**

(1) Basu Oram  
C/o-Pushpa Oram  
At- Nirgunipada,  
Po-Bareipali,  
Dist- Sambalpur-768006  
Consumer No.- 4117-2310-0419

**COMPLAINANT**

**VRS**

(1) SDO(Elect.), Ainthapali, TPWODL

**OPPOSITE PARTY**


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month as well as steps to be taken by opposite party to settle the penalty issues observing the procedure is in existence at present.

*Hence, the instance case petition is hereby dropped.*

*Accordingly, the case is disposed of.*

  
(B. Mahapatra)

(Co-Opted Member)  
**Co-opted Member**  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.P. Sahu)

Member (Finance)  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.K. Satpathy)

**President**  
Grievance Redressal Forum  
TPWODL, Burla - 768017

**Copy to: - (1)** Basu Oram, C/o-Pushpa Oram, At- Nirgunipada, Po-Bareipali,  
Dist- Sambalpur-768006.

**(2)** Sub-Divisional Officer (Elect.), Ainthapali, TPWODL, Sambalpur with the direction to  
serve one copy of the order to the Complainant/Consumer.

**(3)** Executive Engineer (Elect.), SED, TPWODL, Sambalpur.

**(4)** The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orerc.org](http://www.orerc.org) under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM  
Qtr. No-SD-6/2, Sourav Vihar, Near N.A.C. College  
BURLA, Dist-Sambalpur-768017. Tel./Fax:- 9437057238  
E-mail: wesco\_grf@yahoo.in

ESO, Barreipali

18-08-11-2024

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. 01

No.....

Dt.....

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

~~Mr~~ Pushpa Oram  
Consumer's Name:- Basu Oram  
Cn. No. AIN 2310 0419  
At 7 PM - Nizampurdo, Barreipali,  
Mob-9861674458 - PIN-768016

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

ESO, Barreipali,

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

Bill is enclosed. Please rectify it.  
Also I want a new power supply. We are  
two brothers. There is outstanding in my  
Father's name. I want to pay  
my share of outstanding and please  
give me a New Power Supply.

- (4) Relief sought for.

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDC/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDC/EE, if any.

Place:-

Date:-

Pushpa Oram  
Signature of the Applicant